Title: METHOD AND SYSTEM FOR UPGRADING A USER ENVIRONMENT rst Named-Inventor: STEVEN H. MCCOWN ttty. Docket No.: 00-070-DSK / Sheet 1 of 1

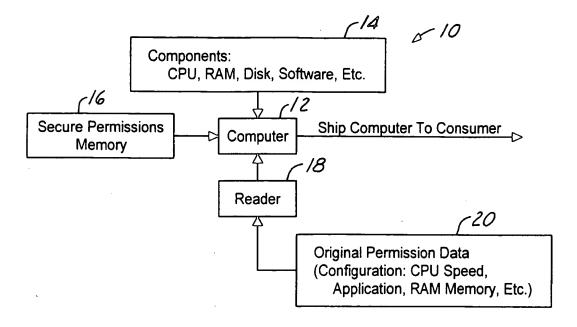


FIG. 1

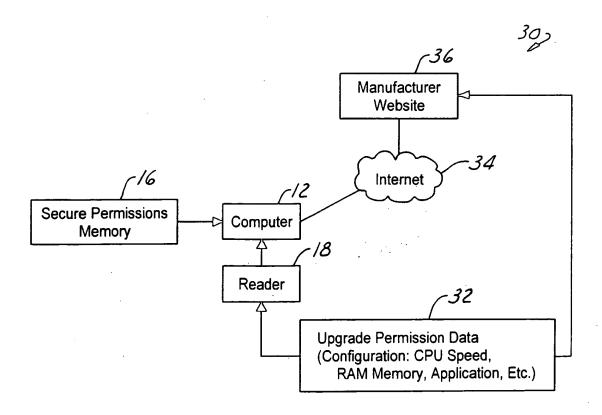


FIG. 2